

— City of —
PICKERING

Facility Rentals 2024



Thank you for considering a City of Pickering facility to host your event.

Please take the time to review this package as it contains important information in regards to City of Pickering policies & procedures pertaining to facility rentals.

Application Procedures

To check the availability of a facility, call between 8:30 am and 7:00 pm, Monday to Friday, 905.420.4623. Complete the Application Form included in this package and submit by:

Drop off: Chestnut Hill Developments Recreation Complex, 1867 Valley Farm Road,
Attention: Facility Bookings

Email: facilitybooking@pickering.ca.

Fax: 905.831.9370

Fully describe the function you are organizing. If alcohol will be served or you will be dancing and/or playing music it is imperative that you communicate this on your application. Failure to complete the application with accuracy will cause facility staff to restrict you from engaging, serving or distributing alcohol at your event.

To serve alcohol during your event you must have the applicable liability insurance, and provide Facility Booking Staff with a copy of your Special Occasion Permit, as well as copy of your Smart Serve bartender's certificates. **Permits will not be amended on the day of your event to allow you to serve alcohol at your function.** If you do not pre-arrange with Facility Booking Staff in advance, or by the end of last business day preceding your event, under no circumstances will you be permitted to serve alcohol.

Upon receipt of your application form, facility bookings will create a permit for you and request payment immediately. Please note: All sections must be completed on the application form for staff to complete this transaction.

Upon receipt of your payment, you will be issued a City of Pickering, Facility Rental Permit.

Payment

If the date of your event is greater than 3 months away, a deposit of 50% is required to confirm your rental. If the date of your event is less than 3 months away, full payment is required to confirm your rental.

Note: Payment for all City of Pickering Facilities must be made at the Chestnut Hill Developments Recreation Complex.

Please note: We reserve the right to refuse a facility rental application that conflicts with a program run by the City of Pickering, Program Department.

Damage Deposit

For any social functions, including but not limited to, parties, showers and banquets, a damage/security deposit of \$300 to \$500 is required at least 3 weeks in advance of your event. This fee is in addition to the rental costs associated with your booking. Damage/security deposits may be kept in full or part, if you exceed the time on your permit; equipment is broken or damaged; or if the facility is left in a condition that requires extra staff time to clean.

Damage deposit refunds will be processed the first business week following your event. To expedite your refund, it is recommended that damage deposits be made by Visa or MasterCard. Payments made by cheque, or debit will be processed by the Corporate Services Department and may take between 4 to 6 weeks for processing.

Additional Licenses, Insurance, Tariffs & Certification

Special Occasion Permit

For any social function where alcohol will be served, a Special Occasion Permit is required. Visit the LCBO website at http://www.agco.on.ca/forms/en/1575_a_pdf_or_call_1.800.668.5226 for information on how to obtain a Liquor License. Note: A copy of your Liquor License must be provided to staff at least 3 weeks prior to your event.

Liability Insurance

The City of Pickering requires every event to have a minimum of \$2,000,000 third party general liability insurance coverage. The insurance must be purchased as part of your facility rental application process. When a patron requests a facility/parks/ice rental, facility booking staff members will confirm the event/function required on the permit. Facility staff will review the Liability Insurance User Group Rating Schedule to determine the appropriate fee to be charged to the individual/community user group. Community groups providing their own insurance are required to have a minimum of \$2,000,000 third party general liability insurance coverage, naming the Corporation of the City of Pickering as an additional insured on their insurance policy for the appropriate date/facility they are utilizing. The use of special apparatus such as smoke machines, scissor lifts, skyjacks, etcetera must be approved 3 weeks prior to the event by the facility supervisor. Any additional requirements for the use of such apparatus (insurance, CSA approval) must be agreed upon and followed by the Licensee. Inflatables, live cooking stations and bubble machines are strictly prohibited for any City of Pickering facility rental (indoor or outdoor function).

Content Insurance

The City of Pickering shall not be liable for any damage to or loss of any property brought into the facility. The City of Pickering does not provide content insurance to rental/user groups.

Smart Serve

For public licensed functions the City of Pickering requires Smart Serve certified bartender(s). For information about this program call toll free at 1.877.620.6082. This certificate can be obtained online at www.SmartServe.ca (look for the FAQ on the menu, then choose Online Training for more information). A copy of this certificate is required 3 weeks prior to the event.

SOCAN Fees

When any type of music or dancing occurs within a City of Pickering facility during a rental or otherwise, the City of Pickering is required to remit a SOCAN fee on your behalf. This tariff is added to your final rental fees. For more information regarding SOCAN and their role visit www.socan.ca.

It is the responsibility of the Licensee to provide all outstanding special permits (i.e., Special Occasion Permit, etcetera, within the designated time). It is also the responsibility of the Licensee to obtain copies of the proper certification for the qualified bartender(s) and to submit a copy of these to the facility booking section, a minimum of three weeks in advance of your booking.

City of Pickering Rental Sites

Chestnut Hill Developments Recreation Complex Banquet Halls	905.420.4623
O'Brien Meeting Rooms	905.420.4623
Chestnut Hill Developments Recreation Complex Meeting Rooms	905.420.4623
East Shore Community Centre	905.420.4623
West Shore Community Centre	905.420.4623

George Ashe Library and Community Centre	905.420.4623
Pickering Museum Village	905.683.8401
Brougham Hall	905.683.5929
Mount Zion Community Hall	905.649.5200
Greenwood Community Centre	905.428.7608
Dr. Nelson F. Tomlinson Community Centre (formerly Claremont Community Centre)	905.649.6021
Whitevale Historical Building	905.294.1812

City Facilities

There are several facilities available for rent within the City of Pickering with varying occupancy loads and amenities. Complete pricing is available in the facility Information chart.



Chestnut Hill Developments Recreation Complex

1867 Valley Farm Road, Pickering, ON, L1V 3Y7
905.831.1711 / 905.683.6582 / 905.420.4623

Chestnut Hill Developments Recreation Complex offers unique spaces to the general public for rental. These spaces are the ideal location for large events, galas, tradeshow, meetings and more. The Chestnut Hill Developments Recreation Complex is the hub of Pickering's activities housing a substantial fitness facility, spa, wellness centre, racquet sports, as well as twin ice pads and many leisure programs.

The Complex Meeting Rooms located on the second floor of the Chestnut Hill Developments Recreation Complex, have a capacity of 25 to 50 people for meetings, seminars or personal gatherings. This unique space can be divided into two distinct rooms or opened up to accommodate a larger gathering. Rooms can be booked together or individually. The meeting rooms include set-up/take down; and a podium is available upon request. See the facility information chart for complete pricing and amenities.

The O'Brien Rooms located at the Chestnut Hill Developments Recreation Complex are located inside the arena entrance. It is the perfect place to host a reception or social event. These rooms feature a walk out to a tree-lined patio overlooking Pickering's Diana, Princess of Wales Park. This space holds up to 120 people for meetings, seminars and social gatherings. The O'Brien Rooms include set-up/take down including the use of risers, podium and your choice of round or rectangular tables. The O'Brien Rooms have a full kitchen with an icemaker. See the facility information chart for complete pricing and amenities.

The Banquet Halls – West & East Salons located at the Chestnut Hill Developments Recreation Complex are perfect for your Gala Event! It is the ideal Pickering location for your wedding, anniversary, conferences, tradeshow or any other social gathering. This space will accommodate from 240 to 480 people for social gatherings and from 300 to 600 people for meetings or seminars. The salons feature a full appointed kitchen, up to two bars with ice available, use of risers, podium and state-of-the-art audio/visual equipment. See the facility information chart for complete pricing and amenities.



Don Beer Hall

940 Dillingham Road, Pickering, ON, L1W 1Z6
905.831.1035 / 905.420.4623

The Don Beer Banquet Hall accommodates up to 150 people for social gatherings and features a kitchenette with fridge and warming ovens, a small stage area and available tables and chairs. There is also a beautiful outdoor patio. See the facility information chart for complete pricing and amenities.

The Arena Surface can be booked for large gatherings and summer leagues, by contacting the Facility Booking Staff at the Recreation Complex. This space accommodates up to 225 people. See the facility information chart for complete pricing.



East Shore Community Centre

910 Liverpool Road South, Pickering, ON, L1W 1S5
905.420.4623

This facility offers 3 distinct facility spaces available for rent. Its versatility makes it a great option for parties, leagues, meetings and more.

The Gymnasium at East Shore Community Centre is the perfect place to host your gathering, meeting or sporting event. The Gymnasium can accommodate from 200 to 240 people. This space features a full kitchen, chairs & tables. See the facility information chart for complete pricing and amenities.

The Meeting Rooms at East Shore Community Centre can be rented together as an adjoining space for larger gatherings or individually to host smaller groups. Perfect for meetings and family gatherings this space features a full kitchen, whiteboards, chairs & tables. This space can accommodate up to 50 people per room. See the facility information chart for complete pricing and amenities.

The Community Room at East Shore Community Centre is a great place to host your meeting or gathering. This space features chairs & tables and private washroom facilities. This space will accommodate up to 80 people for social gatherings, meetings or seminars. See the facility information chart for complete pricing and amenities.



West Shore Community Centre

1011 – 1015 Bayly Street, Pickering, ON, L1W 1L3
905.420.4623

This beautiful pine lodge overlooks Frenchman's Bay and is nestled in a lush green space, perfect for pictures or other outdoor activities. Often booked for family gatherings, engagement parties, weddings, and more. With its distinctive ambience, this private building has ample parking, a fully appointed kitchen with icemaker and round tables. This space can accommodate up to 150 people. See the facility information chart for complete pricing and amenities.



George Ashe Library and Community Centre

470 Kingston Road West, Pickering, ON, L1V 1A4

905.420.2370

The beauty of this location is evident from the moment you enter the facility. The building is framed by the stunning landscape of the Ravine. The inside space provides an abundance of natural light and a gorgeous view of flora, with its floor-to-ceiling windows. Perfect for wedding receptions, dances, showers and family socials. This space can be used as one large space or can be separated into two rooms (The Helen Paris, and the Russel Franklin Rooms) for smaller groups. Both include set-up, chairs, tables & podium. The Helen Paris Room features a fully appointed kitchen. The combined space can accommodate up to 150 people for social gatherings, meetings and seminars. See the facility information chart for complete pricing and amenities.

Renter Responsibilities

1. Your rental **must be paid in full** at least 3 months prior to the event.
2. A copy of your Special Occasion Permit and Smart Serve certification are required a minimum of 3 weeks in advance of your booking.
3. Upon your arrival at the facility, take a moment to introduce yourself to the staff member on duty.
4. Supervise all guests in attendance.
5. Prior to your event, check with facility booking to establish which items are provided with your rental.
6. Where applicable, submit your floor plan with all requirements 3 weeks in advance of your function.

Set-up & Clean Up

The Licensee is responsible for setting-up and putting away the tables & chairs at West Shore Community Centre and East Shore Community Centre. Please report any damage to staff immediately.

When using the tables and chairs, please:

- Lift items to avoid marking floor surfaces
- Use hands not feet to open and close table legs
- Ensure that table legs are in the locked position when set-up
- Wipe all tables and chairs after use
- Return all items to the proper storage area from which they were borrowed

Return the facility back to the general condition of cleanliness in which it was found. Please note that clean-up and or damage charges will be levied to the Licensee.

Please remember to:

- Clean up all liquid and solid spills
- Clear all counters and sinks
- Empty & wipe spills in the fridge, oven and on the stove
- Place garbage into the dumpster
- Recycled items should be separated from the trash
- Clear patio and smoking areas of debris

Be sure all food, beverages and decorations have been removed at the end of the booking and prior to leaving the facility.

It is required that the Licensee do the final walk around with the on-site Supervisor at the end of the event to ensure proper compliance of all of the above.

The City of Pickering reserves the right to enter the facility and take such actions as deemed necessary to ensure compliance with the terms set out herein and for the prevention of damage to City property or injury to persons.

Building Emergency Number

With your facility rental agreement you will be given an emergency number. This number is to be used in an emergency **only** if a staff person is not present.

Smoking Policy

Smoking is strictly prohibited within City of Pickering facilities. It is the responsibility of the Licensee to inform their guests of the designated smoking area(s). It is unlawful to smoke closer than 30 metres of any facility entrance.

Fire Safety Plan

As a facility rental permit holder, please be advised of the following information as it pertains to you, your group and the facility's Fire Safety Plan:

Make note of all locations of the fire pull stations and fire extinguishers

- Emergency phone is available. There is no charge for 911 calls made from pay phones.
- Make note of all fire exits
- Do not block exits. All exits must be clear at all times
- Fire regulation clearance is 3'6" for all doors
- Prior to the start of your event, please inform occupants/guests that in the event of fire, they must evacuate from the nearest exit and remain on site until otherwise directed by the Fire Department.

Upon discovery of fire or hearing the alarm:

- Remain calm
- Leave the fire area immediately
- Close the doors behind you
- Sound the fire alarm and call the Pickering Fire Department (911) and give the facility name and complete address
- Leave the building immediately via the nearest exit

Decorating Guidelines

Helium Balloons are only permitted if pre-arranged by the facility supervisor or designate. If non-secured balloons escape in the facility, the Licensee may be charged an additional fee. Helium tanks need to be removed from the facility by the permit holder. Failure to take helium tanks with you will affect the damage/security deposit amount refund.

Tape and Tacks: Do not use tacks, or any other instrument, that will damage walls, tables, chairs or window treatments. Any tape used to decorate the halls must not leave a residue once your decorations are removed.

Ladders: Permit holders will be restricted from using ladders, whether personal or the property of the City of Pickering.

Candle/Fire Usage: Candles are only permitted if they are being used on a cake (birthday).

For questionable fire usage such as ceremonial fires, please contact the Fire Prevention Office at 905.420.4628 to ensure it falls within City fire safety guidelines.

Facility	Rounds of 8	Rectangular Tables	Theatre Style	Lecture Style	Amenities
Chestnut Hill Developments Recreation Complex 2 nd Floor Meeting Rooms 2 & 3	N/A	6 foot tables			<ul style="list-style-type: none"> • Wifi • Kitchenette in Meeting Rm. 3 only • Podium • Set-up included
Chestnut Hill Developments Recreation Complex O'Brien Rooms Arena Entrance	Available 5ft round tables	6 foot tables			<ul style="list-style-type: none"> • Wifi • Room A: icemaker, full kitchen with walkout patio • Set-up included • Podium • Riser • Microphone, A & B or B only
Chestnut Hill Developments Recreation Complex West & East Salon Main Floor	Available 5ft round tables	8 foot tables			<ul style="list-style-type: none"> • Wifi • Audio/visual equipment • Full kitchen • Bar with icemaker • Set-up included • Podium • Riser • Microphone
Don Beer Arena Banquet Hall	Available 5ft round tables	8 foot tables			<ul style="list-style-type: none"> • Kitchenette • Podium • Outdoor patio • Set-up included • Microphone
East Shore Gymnasium	N/A	8 foot tables			<ul style="list-style-type: none"> • Full kitchen
East Shore CC Meeting Rooms	N/A	6 foot tables			<ul style="list-style-type: none"> • Kitchenette – Room 2 only • Whiteboard
East Shore CC Community Room	N/A	6 foot tables			
West Shore CC Banquet Hall	Available 5ft round tables	5 – 6ft rectangular tables			<ul style="list-style-type: none"> • Full kitchen • Icemaker
George Ashe CC Helen Paris Room	NA	8 foot tables			<ul style="list-style-type: none"> • Full kitchen • Set-up included
George Ashe CC Russel Franklin Rm.	NA	8 foot tables			<ul style="list-style-type: none"> • Set-up included