

Accessible Customer Service

The City of Pickering is committed to providing accessible customer service through:

- our Accessibility Standards for Customer Service Policy
- providing documents in an accessible format upon request
- welcoming your feedback on the accessibility of our services.



We have a variety of ways for you to provide feedback, and learn more:

- visit pickering.ca/accessibility
- complete a comment card, or online service request
- call, email or visit our Customer Care Centre (Pickering City Hall)

905.683.7575

customercare@pickering.ca